

Options as the Affordable Connectivity Program Winds Down

The Federal Affordable Connectivity Program

The Affordable Connectivity Program (ACP) was established in 2021 under the Bipartisan Infrastructure Law, providing \$30 monthly towards internet service for eligible households, and up to \$75 for households on qualifying Tribal lands. Funding for this program is currently projected to run out at the end of April 2024. After that time, households participating in ACP will no longer receive discounts.

Households participating in the ACP should contact their internet company to learn about how the end of the ACP will affect their monthly bill and to ask about available options. More information can be found on the [ACP Wind-Down Fact Sheet](#) and at <https://www.fcc.gov/acp>.

The Lifeline Assistance Program

If you are not already enrolled, qualifying low-income customers may be able to enroll in the Lifeline Assistance Program, which offers a \$9.25 monthly discount on internet and phone services. More information and how to enroll is available at <https://www.fcc.gov/lifeline-consumers> and <https://www.usac.org/lifeline/>.

Affordable Internet Offerings Following the End of ACP and Carrier Wind-Down Pages

Please consult directly with your provider regarding information about the ACP Wind-Down process and for applicable offers and eligibility for plans. Below are some options that wireless providers are giving to current ACP customers

Wireless Providers

- **Safelink Wireless**
 - ACP Customers who qualify for Lifeline will be able to stay on Safelink at no cost on a plan that offers 10 GB of data as well as unlimited voice and text.
 - ACP Wind-Down Page: <https://www.safelinkwireless.com/en/#!/acpWindDown>
- **Total by Verizon**
 - Existing Total by Verizon ACP customers will receive a \$25 discount off of the \$50 monthly fee to switch to the standard Total by Verizon plan, which includes unlimited data. If the individual qualifies for Lifeline, they may also apply their \$9.25 monthly Lifeline discount to the plan.
 - ACP Wind-Down Page: <https://www.totalbyverizon.com/acp>
- **Assurance Wireless**
 - Assurance Wireless is applying to participate in the Lifeline Program in advance of the end of the ACP Program. Please contact Assurance Wireless for details. Where Assurance Wireless is able to offer Lifeline, it offers a free service after the Lifeline discount with at least 4.5 GB of data as well as unlimited voice and text.
 - ACP Wind-Down Page: <https://www.assurancewireless.com/lifeline-services/what-lifeline>
- **Metro by T-Mobile**
 - ACP customers can retain their Metro by T-Mobile plan but will have to pay full price. Metro by T-Mobile does not participate in the Lifeline Program.
 - ACP Wind-Down Page: <https://www.metrobyt-mobile.com/benefits/affordable-connectivity-program>

Home Internet Providers

- **Hawaiian Telcom**

- Hawaiian Telcom offers a discount program, the Internet Kokua Program, for households that meet the Lifeline income threshold. Where fiber service is available, Hawaiian Telcom offers 25 Mbps for \$12.95/month. Otherwise, Hawaiian Telcom offers 7 Mbps for \$9.95/month. Both plans include a Wireless Gateway Service Fee but do not include the one-time Internet activation fee of \$34.99 or additional taxes. Households with an income level at or below 135% of federal poverty guidelines are eligible for the program. Further details available at <https://www.hawaiiantel.com/Residential/Discounted-services-for-qualified-Hawaii-residents#internetkokua>
- ACP Wind-Down Page: <https://info.hawaiiantel.com/affordable-connectivity-program>

- **Spectrum**

- Spectrum offers a discount program, Spectrum Internet Assist, to households receiving assistance from the National School Lunch Program (NSLP), the Community Eligibility Provision (CEP) of the NSLP, or Supplemental Security Income (if over 65 years of age). Eligible households can subscribe to 50 Mbps for \$24.99 with no contracts or data caps and a free modem. In-home Wi-Fi services may be added for \$5/month. Further details available at <https://www.spectrum.com/internet/spectrum-internet-assist>
- ACP Wind-Down Page: <https://www.spectrum.com/cp/broadband-get-qualified>